

newline Warranty

WARRANTY

Newline Interactive warrants your products to be free from defects in material and workmanship for the corresponding period of time (see above table) from the original date of purchase.

If a defect is discovered in a product covered by this warranty, Newline Interactive will provide advanced replacement for the defective unit. Prior to replacing the unit, a troubleshooting process will be followed to confirm the unit is defective and it is possible that an onsite repair can rectify the defect; if that is the case, the onsite repair will be done.

| Product | Warranty Length |
|----------------------------------|--------------------------------------|
| TRU TOUCH Interactive Flat Panel | 5 Year Advanced Replacement Warranty |
| OPS & Other Accessories | 1 Year Advanced Replacement Warranty |

**All WARRANTY claims must accompany PROOF OF PURCHASE*

EXCLUSIONS

This warranty covers defects in manufacturing discovered while using the product as recommended by the manufacturer. The warranty does not cover loss or theft, nor does coverage extend to damage caused by misuse, abuse, unauthorized modification, improper storage conditions, lightning, or natural disasters. The warranty does not cover parts that are subject to normal wear and tear replacement requirements.

LIMITS OF LIABILITY

Warranty will not begin until after the installation of the products is complete.

Should the product(s) fail, your sole recourse shall be repair or replacement, as described in the preceding paragraphs. We will not be held liable to you or any other party for any damages that result from the failure of this product. Damages excluded include, but are not limited to, the following: lost profits, lost savings, lost data, damage to other equipment, and incidental or consequential damages arising from the use, or inability to use this product. In no event will Newline Interactive be liable for more than the amount of your purchase price and excluding tax, shipping, and handling charges.

Newline Interactive disclaims any other warranties, express or implied. By installing or using the product, the user accepts all terms described herein.

HOW TO OBTAIN SERVICE UNDER THIS WARRANTY

Call (888)233-0868, email info@newline-interactive.com, or use form at newline-interactive.com/usa/contact-us/

RETURN SHIPPING

Return shipping costs to be paid for by Newline Interactive.