## **Centegix Integration Guide**

#### Integrating Newline Secure with Centegix CrisisAlert

This guide will walk you through integrating Newline Secure with Centegix CrisisAlert using the Centegix IP Integrations feature.

Before proceeding with this guide, please ensure that you have followed the Portal Sign-Up Guide in order to create your account!

Note: Only Newline Q Pro Series Panels are currently supported. For best performance and stability, please ensure that your Q Pro is on firmware v1.0.75 or higher.

### **Step 1: Create a Device Group**

• On the 'Device' tab, look for the 'Groups' sidebar and click the '+' icon

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- If you do not see the 'Groups' sidebar, then you can click the 'Groups' button to open it.

Newline HS



Note: Only Newline Q Pro Series Panels are currently supported. For best performance and stability, please ensure that your Q Pro is on firmware v1.0.75 or higher.

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There are three methods for registering your devices to a Newline Secure Device Group:

- Single Device Registration via the Web Console
- Bulk Device Registration via the Web Console
- Registration via the Newline Secure Android Application on the Display

# 2.1 Register Your Device on the Newline Secure Web Console

#### 2.1.1 Single Device Registration (Method 1)

 On the 'Device' tab, navigate to and click the blue 'Add' button, then select 'Add'

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 Input the device's serial number and set a name for the device, then click 'Next'

Add Device	×
Device Name	
Enter device name	
Serial Number	
Enter sn address	
	Next

#### 2.1.2 Bulk Device Registration (Method 2)

• On the 'Device' tab, navigate to and click the blue 'Add' button, then select 'Bulk Add'

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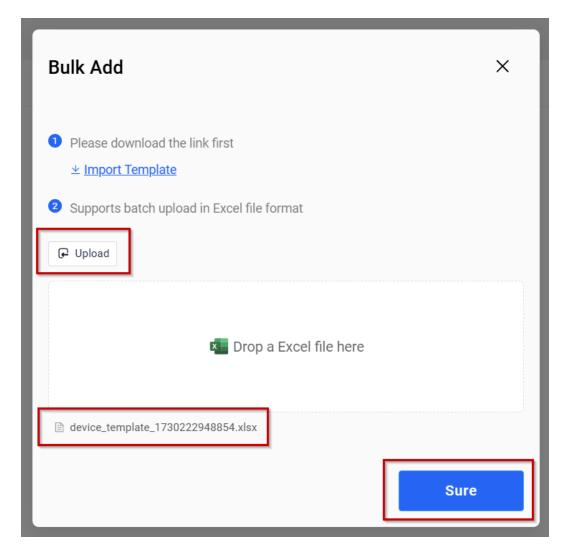
• Download the import template using the provided link

Group	Accol	int	
Bulk Add			×
<ul> <li>Please download the link first</li> <li><u> </u></li></ul>			
2 Supports batch upload in Exce	file format		
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	rop a Excel file here	)	
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• Enter your devices into the Excel table and save the import template to your computer (.xlsx format)

Device Name	Group Name	Serial Number
RM 105 - Q Pro	Pierre HS	DFQ555Z2UA5082
RM 106 - Q Pro	Pierre HS	DFQ555Z2UA5083
RM 107 - Q Pro	Pierre HS	DFQ555Z2UA5084
RM 108 - Q Pro	Pierre HS	DFQ555Z2UA5085

• Select 'Upload' or drag and drop the Excel file into the designated area, then click the confirmation button to complete bulk-registration



## 2.2 Registration via the Newline Secure Android Application (Method 3)

- Open the 'Newline Secure' application on your display
- Tap 'Account Binding'
- Login with your Newline Secure account information

	REGISTRATION C	
	Account Enter your email	
	Password Enter your password	
	Log in Privacy_Paircy & Terms of Sarvine	
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• Enter a device name for this display

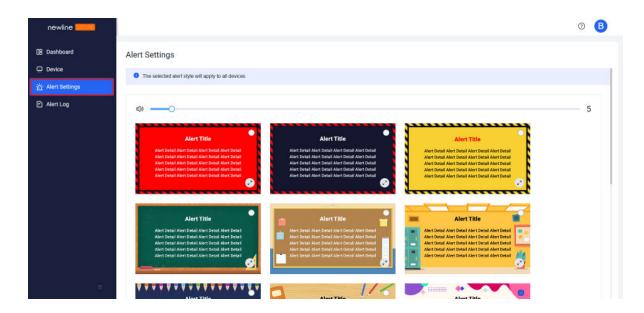
	8
Set Device Name	
	)
Classroom 301	J
Next	
	V1.1.0.20240417

• Select at least one group for this display to be registered to

	© Classroom 301 Choose Group	۶
Select all		
🛛 Cafeteria	88 - Cafeteria	
Front Desk	12 - Front Desk	
🗌 Hallway		
Study Hall		
Teacher Lounge		
item		
item		
□ item		
☐ item		
	Next	

### **Step 3: Customize Your Global Alert Settings**

• On the 'Alert Settings' tab, you can customize the alert background image and audio level for your Newline Secure alerts:



 Note: These settings automatically apply <u>globally</u> across all Newline Secure groups and devices

### **Step 4: Create your Centegix Alerts**

• Centegix provides a brief tutorial on how to create and edit alert types

https://www.youtube.com/watch?v=kvZUy\_gjwR8&t

Note: Custom Audio & Images are not currently supported by Newline Secure.

## Step 5: Add the Newline Secure API Connectors to the IP Integrations

Now that you have created an alert, we will need to use the API Connectors created by the Newline Secure Portal and setup the IP Integrations in the Centegix CrisisAlert portal

#### **Generate CAP 'Alert' Information from Newline Secure**

To create a **Centegix API Connector** to attach to a **Centegix IP Integration**, we first need to generate the Common Alerting Protocol (CAP) endpoint information for each Newline Secure group:

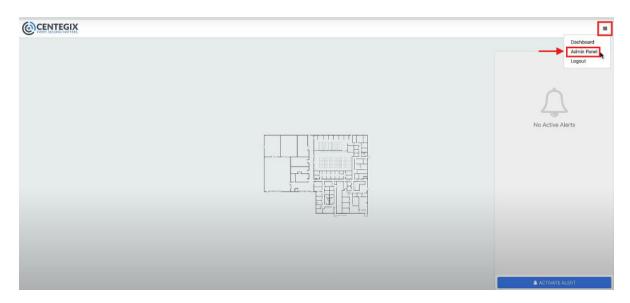
Click the 'CAP' button in the device group list to generate CAP integration information

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• Now you should see a window appear that contains the API endpoint information for your Newline Secure group. Keep this window open as we will need to copy this information over to the Centegix CrisisAlert console.

API Connector ×
To configure API connector, you will need below information:
Security platform: centegix ~
Webhook URL: https://secure.newline-interactive-global.com/ api/apiHub/v1/cap/message
Username:
Password:
Alert `` xml version="1.0" encoding="UTF-8"? <aler t xmlns="urn:oasis:names:tc:emergency:cap: 1.2"&gt; <identifier><!--[CDATA{alert_id}]]--></identifier><!--[CDATA{alert_id}]]--><sende><sent><!--[CD<br-->ATA{alert_created_at}]]&gt;</sent><sent><!--[CD<br-->ATA{alert_created_at}]]&gt;</sent><status>Actu al</status> <msgtype>Alert</msgtype> <sco pe&gt;Public <info> <category>Safety<!--<br-->category&gt; <event>Centegix Alert</event> <urg ency&gt;Immediate <severity>Severe</severity></urg </category></info></sco </sende></aler 
Instructions : You can quickly access the third-party platform via the link below.
singlewire: https://admin.icmobile.singlewire.com
Centegix: https://web.centegix.com

- Ensure that 'Security Platform' is set to Centegix
- Ensure that 'Body' is set to Alert
- In the Centegix CrisisAlert dashboard, click the 'Menu' icon on the top right
- Then select 'Admin Panel'



• Once in the 'Admin Panel', navigate to and click on the 'IP Integrations' option on the left side.

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Badge Health	Users				Show Multi-site Users • ADD USER • REPORTUSERS
A Alert Types	Not seeing a user? Multi-site users are now h	ridden by default. To enable, please c	heck the box above!		
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IP Integrations	First Name ++ Last Name	ni Emaili	** Badge		Actions 🕫
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Internal IP Settings					
Badge Training					
🗎 🛛 Alerts Report					
😃 Users Report					
Responders Report					

• Next on the 'Alert Integrations' page, select '+ Add Integration' in the top right

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External IP Settings				
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• This is the 'New IP Integration' screen where we will enter the Newline Secure API Connectors information from earlier. We'll go over each dropdown individually.

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Internal IP Settings	http://192.158.1.1/test		
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🔹 Users Report	What type of action should be taken?		
Responders Report	- Select Action -	×	

• Click on the 'Select Event' dropdown, in this step we will be creating an 'Open', so select 'On Alert Open'

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Internal IP Settings	http://192.168.1.1/test		
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🗎 🛛 Alerts Report	None	~	
📥 Users Report	What type of action should be taken?		
Responders Report	- Select Action -	×	
	CREATE INTEGRATION		

• Next, we will select the type of alert to apply, here you will select an alert type that you have created earlier

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Badge Health	New IP Integration	BACK TO INTEGRATIONS	
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🖋 IP Integrations	vina type or avert should this rule apply for v - Select Alert Type -		
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Internal IP Settings	EVACUATE! SECURE Get Inside. Lock outside doors.		
💭 Badge Training	HOLD! In your room or area. Clear the halls. SHELTERI Hazard and safety strategy.		
🚆 🛛 Alerts Report	DRLLLDCKDOWN/Locks, Lights, Out of Sight Test		
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Responders Report	- Solice: Action -	•	

 Next is the 'endpoint', for this field we will copy the 'Webhook URL' from the Newline Secure portal

API Connector		×
To configure API con	nector, you will need below information:	
Security platform:	centegix 🗡	
Webhook URL:	https://secure.newline-interactive-global.com/ api/apiHub/v1/cap/message,	Ø
Username:		Ø
Password:		Ø
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	the third-party platform via the link below. nin.icmobile.singlewire.com	

• And paste it into this field

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<ul> <li>Usors</li> <li>Badger Health</li> <li>Allert Types</li> <li>Responder Types</li> <li>IP Integrations</li> <li>External IP Settings</li> </ul>	New IP Integration What start event should trigger this rule? - starts: Dent - What type if after should thin rule apply to? - starts from Types- Where regions should be called?		
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• Now we will choose the 'Authentication Scheme', please select 'Basic Auth' from the dropdown

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♥     Users       ■     Badge Health       ▲     Alert Types       ●     Responder Types       ●     IP Integrations       ○     External IP Settings       ▲     Internsl IP Settings	New IP Integration What also even should brigger this wire? - Select Demi- What type of alsort algorith availe apply to? - Salect Alex Type: What explosite should be calced? http://yzii.als.tu/nex		
Badge Training     Aierts Report     Jusen Report     Responders Report	Auftretikation Scheme V Nona Sasic Auft Auft Auft Sasic Token Contare INFERMION		

• For 'Basic Auth', copy the username and password from the Newline Secure portal and paste them in the appropriate fields in the Centegix CrisisAlert console.



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-	Badge Health	What alert event should trigger this rule?	
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	Alert Types	What type of alert should this rule apply to?	
	Responder Types	Centegix Newline Test	*
*	IP Integrations	What endpoint should be called?	
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۵	Internal IP Settings	Authentication Scheme	init.
<u>م</u>	Badge Training	Basic Auth CARCEL	JII
間	Alerts Report	username: Paskoord	
-	Users Report	+ ADD CUSTON HEADER	-
	Responders Report	What type of action should be taken?	

• Lastly, we will choose the action type, select 'External POST Request' from the dropdown

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A Alert Types	What elert event should trigger this rule?		
Responder Types	- Select Event -	×	
	What type of alert should this rule apply to?		
External IP Settings	- Select Alert Type -	×	
	What endpoint should be called?		
Internal IP Settings	http://192.168.1.1/test		
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🔹 Users Report	What type of action should be taken?		
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• After that, please select 'XML' as the object type and paste the Alert 'Body' from the Newline Secure Console into the appropriate field in the Centegix console.

(Make sure that the XML body correctly shows the msgType 'Alert' as shown below.)

Webhook URL:       https://secure.newline-interactive-global.com/ api/apiHub/v1/cap/message,	Security platform:	nnector, you will need below information:	
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• Finally, double check that you have entered everything correctly, then select 'Create Integration'

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Users
 Badge Health
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Alert Types

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Responder Types

IP Integrations

Internal IP Settings

Badge Training

Responders Report

What type of action should be taken?

XML

What object sh

External POST Request (Web Request)
What type of object should be posted?

hould be used for POST?

UPDATE ALERT RULE PREVIEW CONTENT

- EDIT AUTH

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• Now that we have created an IP Integration for the 'Alert', we will have to repeat the same steps for the 'Clear'.

# Generate CAP 'Clear' Information from Newline Secure

In order to create the 'Clear' we will be using the exact same steps that we used for the 'Alert' with a couple of changes in the process.

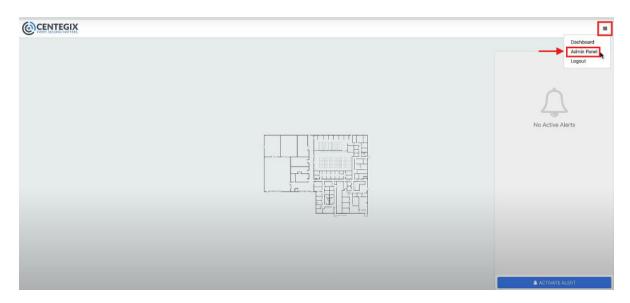
Click the 'CAP' button in the device group list to generate CAP integration information

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• Now you should see a window appear that contains the API endpoint information for your Newline Secure group. Keep this window open as we will need to copy this information over to the Centegix CrisisAlert console.

API Connector		×
To configure API con	nector, you will need below information:	
Security platform:	centegix 🗡	
Webhook URL:	https://secure.newline-interactive-global.com/ api/apiHub/v1/cap/message/	
Username:		0
Password:		D
Body:	Clear xml version="1.0" encoding="UTF-8"? <aler t xmlns="urn:oasis:names:tc:emergency:cap: 1.2"&gt; <identifier>&gt;<!--[CDATA{alert_id}]]-->fier&gt; <sender>Centegix</sender> <sent><!--[CD<br-->ATA{alert_created_at}]]&gt;</sent> <status>Actu al</status> <msgtype>Clear</msgtype> <sco pe&gt;Public <info> <category>Safety<!--<br-->category&gt; <event>Centegix Clear</event> <ur gency&gt;Immediate <severity>Sever</severity></ur </category></info></sco </identifier></aler 	
	the third-party platform via the link below. nin.icmobile.singlewire.com .centegix.com	
	-	

- Ensure that 'Security Platform' is set to Centegix
- Ensure that **'Body'** is set to **Clear**
- In the Centegix CrisisAlert dashboard, click the 'Menu' icon on the top right
- Then select 'Admin Panel'



• Once in the 'Admin Panel', navigate to and click on the 'IP Integrations' option on the left side.

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열 Users					
Badge Health	Users				Show Multi-site Users • ADD USER • REPORTUSERS
A Alert Types	Not seeing a user? Multi-site users are now h	ridden by default. To enable, please c	heck the box above!		
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Internal IP Settings					
Badge Training					
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Responders Report					

• Next on the 'Alert Integrations' page, select '+ Add Integration' in the top right

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• This is the 'New IP Integration' screen where we will enter the Newline Secure API Connectors information from earlier.

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🚥 Badge Health	New IP Integration	BACK TO INTEGRATIONS	
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🔐 Users Report	What type of action should be taken?		
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	CREATE INTEGRATION		

• Click on the 'Select Event' dropdown, in this step we will be creating a 'Clear', so select 'On Alert Close'

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• Next, we will select the type of alert to apply, here you will select an alert type that you have created.

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 Next is the 'endpoint', for this field we will copy the 'Webhook URL' from the Newline Secure portal

API Connector		×
To configure API conn	ector, you will need below information:	
Security platform:	centegix 🗠	
Webhook URL:	https://secure.newline-interactive-global.com/ api/apiHub/v1/cap/message/	Ø
Username:		Ø
Password:	-	Ø
Body:	Clear xml version="1.0" encoding="UTF-8"? <aler t xmlns="urn:oasis:names:tc:emergency:cap: 1.2"&gt; <identifier><!--[CDATA{alert_id}]]--></identifier> <sender><!--[CD<br-->ATA{alert_created_at}]]&gt; <status>Actu al</status> <msgtype>Clear</msgtype> <sco pe&gt;Public <info> <category>Safety<!--<br-->category&gt; <event>Centegix Clear</event> <ur gency&gt;Immediate <severity>Sever</severity></ur </category></info></sco </sender></aler 	
	he third-party platform via the link below. nin.icmobile.singlewire.com	

• And paste it into this field

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	New IP Integration What alert cent, should trigger this rule? - select Event - What type of Airr should this rule apply to? - select <i>Xint</i> Type - What empoint should be alter - select <i>Xint</i> Type - 		
Luft Examp     Alerts Report     Users Report     Responders Report	Authentication Scheme None What type of action should be taken? - Select.Action - costart.actionation	v	

• Now we will choose the 'Authentication Scheme', please select 'Basic Auth' from the dropdown

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♥     Users       ■     Badge Health       ▲     Alert Types       ●     Responder Types       ●     IP Integrations       ○     External IP Settings       ▲     Internsl IP Settings	New IP Integration What also even should brigger this wire? - Select Demi- What type of alsort algorith availe apply to? - Salect Alex Type: What explosite should be calced? http://yzii.als.tu/nex		
Badge Training     Aierts Report     Jusen Report     Responders Report	Auftretikation Scheme V Nona Sasic Auft Auft Auft Sasic Token Contare INFERMION		

• For 'Basic Auth', copy the username and password from the Newline Secure portal and paste them in the appropriate fields in the Centegix CrisisAlert console.



Centegix: https://web.centegix.com

*	Users	Edit Custom IP Integration	васк
63	Badge Health	What alert event should trigger this rule?	
-	Visitor Badge Health	On Alert Close	¥
▲	Alert Types	What type of alert should this rule apply to?	
	Responder Types	Centegix Newline Test	ž
*	IP Integrations	What endpoint should be called? https://secure.newline-interactive-global.com/api/apiHub/v1/cap/message	
0	External IP Settings	Authentication Scheme	
۵	Internal IP Settings	Basic Auth	CANCEL EDIT
£-	Badge Training	Username	Password
6	Alerts Report		
۵	Users Report	+ ADD CUSTOM HEADER	
	Responders Report	What type of action should be taken?	
		External POST Request (Web Request)	v

 Next, we will choose the action type, select 'External POST Request' from the dropdown

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열 Users	An an analyzed on the second se		
🚥 Badge Health	New IP Integration	BACH TO INTEGRATIONS	
Alert Types	What alert event should trigger this rule?		
Responder Types	- Select Event -	*	
✗ IP Integrations	What type of alert should this rule apply to?		
<ul> <li>External IP Settings</li> </ul>	- Select Alert Type -	*	
	What endpoint should be called?		
Internal IP Settings	http://192.168.1.1/1es1		
🗊 Badge Training	Authentication Scheme		
🗎 🛛 Alerts Report	None		
🔹 Users Report	What type of action should be talen?		
Responders Report	✓ - Stelet Action - Internal IGET Request Internal POST Request External IGET Request (Meis Request) External IGET Request (Meis Request)		

• After that, please select 'XML' as the object type and paste the Clear 'Body' from the Newline Secure Console into the appropriate field in the Centegix console.

(Make sure that the XML body correctly shows the msgType 'Clear' as shown below.)

API Connector		Х
o configure API con	nector, you will need below information:	
Security platform:	centegix Y	
Webhook URL:	https://secure.newline-interactive-global.com/ api/apiHub/v1/cap/message/	Q
Username:		Ø
Password:		Ø
	Clear 🗸	
Body:	<pre><?xml version="1.0" encoding="UTF-8"?> <aler t="" xmlns="urn:oasis:names:tc:emergency:cap: 1.2"> <identifier>&gt;<!--[CDATA{alert_id}]]--> <sender>Centegix</sender> <sent><!--[CD ATA{alert_created_at}]]--></sent> <status>Actu al</status> <msgtype <sco="" clear,="" msgtype="" pe="">Public <into> <category>Safety<!-- category--> <event>Centegix Clear</event> <ur gency="">Immediate</ur></category></into></msgtype></identifier></aler></pre>	

You can quickly access the third-party platform via the link below.

singlewire: https://admin.icmobile.singlewire.com Centegix: https://web.centegix.com

쓭	Users	What endpoint should be called?			
80	Badge Health	https://secure.newline-interactive-global.com/api/apiHub/v1/cap/message			
œ	Visitor Badge Health	Authentication Scheme			
	Alert Types	Basic Auth v Kenny	WTH		
	Responder Types	+ ADD CUSTOM HEADER			
*	IP Integrations	What type of action should be taken?			
0	External IP Settings	External POST Request (Web Request)	~		
4	Internal IP Settings	What type of object should be posted?			
រា	Badge Training	XML What object should be used for POST7	*		
10	Alerts Report	characteristic states and stat			
۵	Users Report	currentiance and provide a section of the section o			
٥	Responders Report		4		
		UPDATE ALERT RULE PREVIEW CONTENT			

• Finally, double check that you have entered everything correctly, then select 'Create Integration'

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열 Users			
🖽 Badge Health	New IP Integration	BACK TO INTEGRATIONS	
A Alert Types	What a left event should trigger this rule?		
Responder Types	- Select Event-	· · ·	
🖉 IP Integrations	What type of alert should this rule apply to?		
	- Select Alert Type -	· · ·	
External IP Settings	What endpoint should be called?		
Internal IP Settings	http://192.168.1.1/test		
💭 Badge Training	Authentication Scheme		
🖺 Alerts Report	None	*	
😀 Users Report	What type of action should be taken?		
Responders Report	- Select Action -	¥	
	CREATE INTEGRATION		

## **Congratulations!**

You have now created new IP Integrations that will trigger an alert, and clear out of existing alerts for a Newline Secure group of devices.

If you have any questions/issues with the Newline Secure Portal, please reach out to Newline Technical Support and we'd be glad to help you out!

- Submit a ticket <u>here</u>!
- Give us a call at +1 (833)-469-9520

If you have questions or need assistance with the Centegix Portal, please contact Centegix Support by sending an email:

• support@centegix.com